



# Bienvenue cyclistes!

## Specifications

TOURIST ATTRACTIONS

# Introduction

The specifications below outline the **services** and **facilities** required to obtain the *Bienvenue cyclistes!* attestation. They distinguish between:



**Mandatory** elements, essential for ensuring a safe, comfortable, and functional welcome for visiting cyclists.



**Recommended** elements, which enhance the cycling experience and help foster customer loyalty.





# Mandatory services and equipment

As an attested *Bienvenue cyclistes!* establishment, you **must** provide cyclists visiting with the following facilities and services.

## REQUIREMENTS SPECIFIC TO TOURIST ATTRACTIONS

- **An adapted and secure parking solution for bicycles:**

- A minimum of 5 [bike rack](#) spaces.
- **Bicycle parking located closer** to your site than car parking.

Verified, up-to-date information on **how to access the site by bike**.

### Essential services



**Restrooms accessible free of charge** to your cycling customers and passing cyclists.



**Access to drinking water free of charge** for your cycling customers and passing cyclists.



**First-aid kit** available.

### Basic equipment



**A tool kit for minor repairs**, including:

- A **pump** compatible with Schrader and Presta valves;
- The following **basic tools**: multi-sized hexagonal wrenches, a pedal wrench, a wrench, a flathead and Phillips screwdriver, tire levers, pliers. You may also want to equip yourself with rags, chain lubricant, tie-wraps, patches, glue and a mechanical repair stand.



**Access to an electrical outlet** for your cycling customers.

## Specific information for cyclists



### Up-to-date, verified information on:

- **Cycling routes** and the **status of the nearby cycling network** (e.g. roadworks or detour). Provide a tourist map, if available.
- Nearby **specialized services** for cyclists:
  - > bike repair stores,
  - > bike rental companies,
  - > bicycle and sportswear stores,
  - > luggage transport services,
  - > public transit options,
  - > nearby accommodations,
  - > catering or adapted food options.
- The presence of a **tourist information office**.



### The display of the *Bienvenue cyclistes!* attestation:

- On your **physical** site.
- On your **website** (if applicable).





# Additional services and equipment

We **encourage** you to make these additional services and facilities available to cyclists visiting your establishment, whether partially or entirely, free of charge or for an additional fee.

## Additional services



**Wi-Fi** connection available.



**Loan or rental of bicycles** and/or **bicycle accessories**, such as :

- an approved helmet,
- a lock,
- a trailer,
- lights,
- a reflective vest.



Reception on arrival with a **physical presence** to offer a warm welcome.



**Meals** offered (breakfast, lunch, dinner).



**Packages or discounts** for cyclists (for example, discounts on the purchase of several nights' accommodation, discounts with local partners, etc.).



**Information** and promotion of local products.



Luggage **locker** or **storage service**, before or after your stay or tour.



**Sale of emergency items** (e.g. inner tubes).



**Luggage transport** service from one place to another, either by yourself or through a partner.

## Additional infrastructure



**Individual, secure bike storage** solution, such as a locker or locked rack.



**Bike wash** station, or access to an outdoor hose with a nozzle.



**Covered bicycle parking.**



Long-term **car parking**, before or after your stay or visit.



Access to a **pool** or **spa**.



Access to a **refrigerator**.

# Summary table

| Element   | Mandatory | Recommended |
|---|-----------|-------------|
| Secure bicycle parking (minimum 5 spaces)             | x         |             |
| Bike parking closer than car parking                  | x         |             |
| Information on how to access the site by bike         | x         |             |
| Free toilet facilities                                | x         |             |
| Access to free drinking water                         | x         |             |
| Access to electrical outlet                           | x         |             |
| First-aid kit   | x         |             |
| Bike repair tool kit and bike pump                    | x         |             |
| Attestation display                                   | x         |             |
| Specialized information for cyclists                  | x         |             |
| Lockers or racks for bicycles                         |           | x           |
| Covered bike parking                                  |           | x           |
| Bike wash station                                     |           | x           |
| Pool or spa   |           | x           |
| Access to refrigerator                                |           | x           |
| Wi-Fi connection                                      |           | x           |
| Sale of convenience items                             |           | x           |
| Cycling packages or discounts                         |           | x           |
| Physical presence at reception                        |           | x           |
| Meals (breakfast, lunch, dinner)                      |           | x           |
| Luggage transport service                             |           | x           |
| Luggage storage                                       |           | x           |
| Long-term car parking                                 |           | x           |
| Loan or rental of bicycles and/or bicycle accessories |           | x           |
| Information on local products                         |           | x           |

Powered by Vélo Québec, *Bienvenue cyclistes!* is the only attestation in Quebec that guarantees an exceptional experience and a warm welcome for cyclists from here and abroad.

**[velo.qc.ca/bienvenuecyclistes](https://velo.qc.ca/bienvenuecyclistes)**

